



# Keyboard Kapers

A publication of the Greater O'Hare Chapter IAAP

EFAM Edition  
August 4, 2011



Welcome to the special EFAM Edition of Keyboard Kapers.

Inside this edition you will find pictures from several of the events at EFAM.

Delegate Report will be available at the September 15th

**Greater O'Hare Chapter Meeting.**

Enjoy!!

## 2011-2012 International Theme



**IAAP 2011-2012**

**re·mark·a·ble** (rĕ-'mär'kə-'bəl) *adj*

1. Worthy of notice.
2. Attracting notice as being unusual or extraordinary

Opening Business Session  
Sunday, July 24, 2011



View from  
Delegate Seat



Parade of Nations



**2010-2011 International President  
Mary Ramsay-Drow, CPS/CAP  
On Harley Davidson Motorcycle**

# E

vening of Welcome  
Sunday, July 24, 2011



**Elgin Chapter  
Members &  
Friends**



**Pat Taylor, CPS/CAP  
Niagara Falls, Ontario**





**Jeff Neurauter  
IAAP  
Parliamentarian**



**The Moose and  
the Mounties  
were loose at the  
Evening of  
Welcome**





**At the Evening of Welcome, the  
2010-2011 International  
Board Makes Their Grand  
Entrance from the Escalator**

**M**onday, July 25, 2011

**Shelley Malone, CPS/CAP  
President  
LaPine Chapter  
TX/LA Division**



2011-2012 International Board of Directors  
and District Directors



Elgin Chapter & Friends Dinner  
July 25, 2011



Tuesday, July 26, 2011

Clinton Kelly (from TLC's What Not To Wear) was the keynote speaker Tuesday morning. 100 lucky EFAMers had breakfast with him prior to the start of the Tuesday session. I was not one of the lucky 100...however, I received a ticket from Shelley Malone, CPS/CAP—President, of the LaPine Chapter, TX/LA Division. Shelley's daughter, Stephanie, came in from Vancouver to spend some time with her so Shelley gave me her ticket....I was stunned that she would do something so nice for someone she just met.

THANKS, SHELLEY!!



Thankfully Clinton was too busy autographing books to notice what I was wearing!

Wendy Melby, CPS/CAP  
2009-2011 Great Lakes District Director  
2011-2012 International Treasurer  
Showing off her autographed picture of Clinton Kelly (Wendy sat next to Clinton at our table too)



**Sam Glenn, Keynote Speaker Tuesday Evening.**  
**He started his keynote by painting a picture**  
**(which was auctioned at the Banquet and raised**  
**\$4,000 for the R&E)**



Wednesday, July 27, 2011

Banquet



# Sightseeing in Montreal







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# The September Edition of Keyboard Kapers **will be distributed on September 1**

[www.iaap-greaterohare.org](http://www.iaap-greaterohare.org)

#### **IAAP Mission Statement**

Enhancing the success of career-minded administrative professionals by providing opportunities for growth through education, community building and leadership development.

#### **About IAAP**

The International Association of Administrative Professionals (IAAP) is a not-for-profit professional association for office professionals with approximately 28,000 members and affiliates and nearly 600 chapters worldwide. Our mission is to enhance the success of career-minded administrative professionals by providing opportunities for growth through education, community building and leadership development.

The association founded in 1942 as the National Secretaries Association to provide a professional network and educational resources for secretarial staff. The association's name was changed in 1998 to the International Association of Administrative Professionals to encompass the large number of varied administrative job titles and recognize the advancing role of administrative support staff in business and government.

#### **IAAP Core Values**

**Integrity:** We demonstrate this cornerstone of our profession through honesty, accountability and high ethical standards.

**Respect:** We create respect within our profession and association through listening, understanding and acknowledging member feedback.

**Adaptability:** We ensure the success of our association by embracing positive change and by nurturing diversity, creativity and visionary thinking.

**Communication:** We cultivate and maintain excellence by remaining approachable at all levels, communicating openly and building strong relationships.

**Commitment:** We are steadfast in our goals to develop learning opportunities for career-minded administrative professionals and to strengthen efficiency and effectiveness.